

FIBER CABLING CONSTRUCTION UPDATE

To all Baywinds residents and neighborhood boards:

Phase two of the recent Comcast agreement is about to begin. Below are the highlights and key facts to know and pass along to your fellow Baywinds residents and owners.

1. Starting the week of July 8th, Cyprus Communications, under the supervision of Comcast, will begin staging and then constructing our new Fiber Optic cabling throughout Baywinds.
2. Cyprus Communications will conduct the trenching and later connecting the fiber optic cables to residents' homes. Residents will have ample notice of work on their street to begin the laying of cables and at a later date, residents will schedule the connection to their home.
3. During this phase of construction, it is likely some sprinklers will be affected. Cyprus will correct these problems as they occur. Should anyone have a question or concern, special, Yellow, resident concern forms will be available for residents to describe any related issue(s) and seek a remedy. These forms, yellow in color, will be available at the office in the clubhouse.
4. Cyprus teams will work from 8:00am to 5:00pm, Monday through Friday, and occasionally on Saturdays to do "touch ups."
5. Regular updates on construction will be communicated through:
 - a. Baywinds Master Board Workshops and Meetings
 - b. Baywinds web site and Channel 63
 - c. Baywinds Newsletter and periodic updates that are sent to all residents through their email address and available in hard copy at the clubhouse.
 - d. Neighborhood Association Boards
 - e. Also, Matt Ball, our property manager, is available at mball@castlegroup.com or 561 791-3155.
6. As mentioned above, neighborhoods will be notified when Cyprus will be in their community before work begins. If at that time, a neighborhood is planning an event that might affect the Cyprus teams, please advise Matt Ball.
7. Cyprus Communication installers will take videos of every driveway that cabling will go under. This will provide current documentation of driveway conditions in case remediation is required. Residents are encouraged to take photos or videos just in case a dispute surfaces after construction.
8. You may observe Cyprus/Comcast marked vehicles around Baywinds as well as new equipment behind the tennis courts, one parking lot space with a cover near the dumpsters for Cyprus supplies as well as some of their supplies stored on Baywinds property beyond the West Gate, across from McDonalds.